## PLAA & BELL, NOTARIES PUBLIC

Kathleen Plaa, BGS MA (ALS) Notary Public kplaa@shaw.ca



Susan Bell, BSW MA (ALS) Notary Public suebell@kootenaynotaries.com

Community Futures of Greater Trail 825 Spokane Street Trail, BC V1R 3W4

March 25, 2013

Attention: Ron Perepolkin

Dear Ron:

Re:

**South Kootenay Business Centre** 

I would like to thank you once again for the opportunity you provided me when opening my business in Trail in September, 2011.

Some things that stand out:

SKBC was a great way to start a new business - removing the worry of buying furniture for an office that was in transition. There were no decorating worries – the centre is new, clean and decorated with taste and professionalism.

The fact that I was moving quickly from one career to another left little time to prepare for this major step, and SKBC made the transition smooth and seamless. I left my job as an investment representative on Friday and opened up shop as a notary public the following Monday. All I had to do was bring my computer and box of reference books and I was on my way. Since I had not had the time to give my new business my full attention yet, the fact that I was not locked into a lease was a motivator. In addition, because I was paying significant membership dues, fees and insurance to the Society of Notaries, it was imperative that I start working as soon as possible. SKBC was the perfect opportunity to do this.

Documents are a principal component of the notary business, and the high speed copier/scanner/printer allowed me to begin immediately without having to lease a machine or worry that my personal printer/scanner would malfunction at an inopportune moment, which happened several times while I was at SKBC! I was extremely grateful for that machine starting out.

The low monthly fee for an office at SKBC includes fibre optics internet, which is quite amazing and reduces the monthly set cost further. It is great to know exactly how much you will be paying each month and this allowed me to concentrate on all of the other facets of opening a new business, as well as get some experience before I ventured out on my own.

I appreciated having the support of the Community Futures staff, who were always present to ensure that I knew how to use the internet, copier/scanner/printer and who also had free or low-cost business courses to

help me transition into the business world. There was definitely the sense that you were not alone, which was reassuring to me. Also, because I needed a 2<sup>nd</sup> witness for the wills I was producing, there was always someone around to do that for me.

I have to add that the bathrooms and lunch room were delightful and the SKBC is extremely well maintained. I had only my one room to keep clean, which is so much more manageable than an entire office! The reception area was pleasant, open and very nicely decorated and served as a great waiting space for those who came in unexpectedly while I was busy with a client.

Starting out at SKBC was a great way to begin my career as a business owner, and looking back now I realize more fully just how great I had it!

Thank you Community Futures of Greater Trail.

Best regards,

Kathleen Plaa Notary Public